

SETTING

Children's Hospital

CARER

Your three-year-old child has been brought to hospital suffering from chest tightness, wheezing and difficulty breathing. You are extremely anxious as you fear your child has asthma. You have been waiting to see a doctor. A nurse is asking you questions about your child and you become agitated as all you want is a doctor to see your child immediately.

TASK

- Complain to the nurse that you have been waiting for the past hour and not seen a doctor.
- Briefly explain your child's condition and that you are concerned your child has asthma.
- Demand the nurse to tell you if your child is suffering from asthma.
- Agitatedly tell the nurse you want the doctor to see your child immediately.
- Reluctantly agree to allow the nurse to take observations of your child.

SETTING

Children's Hospital

NURSE

A three-year-old child has been brought to hospital suffering from chest tightness, wheezing and dyspnoea. You suspect the child has asthma. The parent is anxious and becomes agitated whilst the child is waiting to see a doctor. You are the nurse taking the child's vital signs.

TASK

- Explain to the parent that the emergency department has been busy and as soon as a doctor becomes available he/she will be over to see the child.
- Ask the parent to briefly explain his/her child's condition.
- Explain what the doctor will do (e.g., provide a diagnosis after a thorough medical assessment, etc.).
- Reassure the parent that you are doing everything possible to take care of the child who is stable. A doctor will attend shortly.
- Encourage the parent to relax and to allow you to attend to the child.
- Explain that you need to continue taking the child's vital signs.