

OET SAMPLE TEST

ROLEPLAYER CARD NO. 1

PHARMACY

SETTING

Community Pharmacy

PATIENT

You are 34 years old and have recently had a cold. You still have a blocked nose and have been using a decongestant nasal spray for about one week. You have come to request another bottle of the nasal decongestant.

TASK

- When asked, say you need another bottle of nasal decongestant. You've had a blocked nose for about a week and you've been using the nasal decongestant to help with this.
- Say you still want to keep using the nasal decongestant because at first it helped a lot and the blocked nose has been really troubling you.
- When asked, say you don't know very much about saline sprays but you don't think they can help your blocked nose.
- Say you'll try the saline spray and see if it helps.
- Say you'll follow that advice and you'll come back if your blocked nose doesn't get better soon.

OET SAMPLE TEST

CANDIDATE CARD NO. 1

PHARMACY

SETTING

Community Pharmacy

PHARMACIST

You see a 34-year-old client who has recently had a cold. He/she still has a blocked nose and has been using a nasal decongestant spray for this for about one week. He/she has come to request another bottle of the nasal decongestant.

TASK

- Find out reason for client's visit.
- Describe effect of prolonged use of nasal spray (e.g., irritation of mucous lining of nose: causing vasodilation of arterioles/widening of small blood vessels, etc.). Stress nasal spray is not best option (e.g., rebound congestion to persist while spray in use, etc.).
- Find out what patient knows about saline spray.
- Emphasise advantages of saline spray (e.g., helping nasal mucosa to recover, breaking habit of using decongestant, substitute for decongestant, etc.). Give more information about saline spray (e.g., saltwater solution, no medicated ingredients, use as often as required, etc.).
- Advise patient to return if problem persists (e.g., discussion of options, further medical advice, etc.).